

SEPHRA[®]

CATERING EQUIPMENT AND SUPPLIES

HEATED PUMP OPERATING MANUAL

MODELS: SEHTDPMP110-01 & SEHELOTUSDIS-110
VERSION 1.1 DECEMBER 2024

Sephra is your one-stop-shop for equipment,
consumables, spare parts and repairs.

TABLE OF CONTENTS

3	TABLE OF CONTENTS
4	IMPORTANT SAFEGUARDS
5	THE LEGEND OF SEPHRA
6	DEAR SEPHRA CUSTOMER
7	OVERVIEW
7	TECHNICAL DESCRIPTION
8	USING THIS APPLIANCE
8	MAINTENANCE & CLEANING
9	AFTERSALES GUARANTEE

IMPORTANT SAFEGUARDS

Before using this appliance, please make sure you have read through this manual and paid particular attention to the safeguards listed below.

- **CAUTION:** To Reduce the Risk of Electric Shock, Cook Only in Removable Container.
- This appliance is not to be used by anyone (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge.
- Do not use the appliance for anything other than its intended purpose.
- The use of accessories, other than those made specifically for use with this appliance, are not recommended by the manufacturer and may cause injury.
- This appliance should be plugged into its own individual electrical outlet with a proper voltage supply, which is properly grounded and can handle the wattage rating identified on the rating plate on the back of the unit.
- Check the power supply cable regularly for signs of deterioration.
- Do not connect or use with a damaged plug or cable. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similar qualified persons to avoid a hazard.
- In case of failure, examination and repair should be performed by a qualified technician.
- All maintenance must be performed by a qualified technician.
- The appliance is not designed to be switched on by an external timer or separate remote control system.
- If you need to use an extension lead, take care to unravel the whole length to avoid the cable overheating.
- Always connect or disconnect the cable to the power socket with the thermostat knob set at the off position.
- Do not place the appliance on a wet surface. Do not immerse the cord, plug, or appliance in water or liquids to protect against fire, electrical shock and other injury. Do not handle the appliance with wet hands.
- Do not let the cord hang over the edge of a table or counter.
- Do not put the appliance or its cable on or near a hot surface (electrical hotplate, hot gas burner, heated oven etc).
- Disconnect the plug when not in use and allow the appliance to cool before cleaning.
- The appliance must not be cleaned with a high or low-pressure jet.
- Do not bleach.
- Do not handle the appliance while hot.
- Do not touch the hot surfaces.
- Leave the appliance to cool prior to handling or cleaning.
- Place the appliance on a dry, stable surface, slightly back from the edge and at least 20 cm from any wall or element liable to be affected by heat.
- Do not block the machine, allow general ventilation.
- Do not use this device with wood, coal or other energy source than that for which it provides (electrical energy)
- We recommend you keep the original packaging in which to store the appliance.

Please refer to these instructions in order to use the appliance safely for commercial purposes.

THE LEGEND OF SEPHRA

Woven among the threads of ancient Aztec legend, lies the story of Sephra – an enchanting goddess whose exotic beauty was akin to the rich, dark earth, combined with the lustre and glow of pure gold. Her voice is said to have been softer than the most delicate flower and, wherever she went, she permeated the air with the smell of sweet cocoa.

The Aztecs believed the spirit of Sephra nourished the cocoa trees and lived within their beans. Aztec rulers dubbed the cocoa tree 'Theobroma Cacao', meaning 'food of the gods'. Its cocoa beans were considered so valuable they were given as sacred offerings to the gods and used to pay tribute to royalty.

Aztec ruler Montezuma was so enchanted by the goddess Sephra he commissioned an elite force of skilled artisans and master craftsmen to construct a temple in her honour. As a special offering, he built a magnificent fountain in the highest room of the temple and filled it with glistening spring water, which flowed from beneath its walls.

Montezuma then surrounded the fountain with a spectacular display of the most perfect cocoa beans in the hope that Sephra would continue to bless the people with a valuable cocoa bean crop.

According to ancient folklore, Sephra was so pleased with Montezuma's gift that she visited him in a dream and vowed that her spirit would always live in the fountain he gave her. Montezuma then woke to the sweet, lingering smell of cocoa which led him to the top floor room of the temple where the fountain stood. To his amazement, the fountain no longer

flowed with water, but with the richest, purest chocolate – truly a gift from the gods.

For centuries, Sephra's fountain remained hidden beneath the ruins of the Aztec temple, waiting to be discovered. Once it was finally unveiled, so too was the secret of the pure, rich chocolate once coveted by the rulers and gods.

© Sephra



DEAR SEPHRA CUSTOMER

Thank you for choosing one of our appliances. It is very easy to use and we do strongly recommend that you carefully read these instructions which include advice on how to use and install your appliance in order to obtain optimum results.

RECEPTION AND UNPACKING

Any product discrepancy or damage due to transport must be reported to your place of purchase or dealer within 24 hours of receiving your appliance. Please include a photo and description of the damage noticed on delivery.



ORDERING AND CONTACTING (240V)

You can order all you need for your appliance by contacting us on +44 (0)1592 656 737.

Purchase online by visiting our company website: <http://www.sephra.com>.

Any direct queries can be sent to: info@sephra.com.



ORDERING AND CONTACTING (110V)

You can order all you need for your appliance by contacting us on +1 858 675 3088.

Purchase online by visiting our company website: <http://www.sephrausa.com>.

Any direct queries can be sent to: info@sephrausa.com.

Our mission is to help you make your Sephra appliance a very profitable aspect of your business and we look forward to assisting you.

Thank you for choosing Sephra!

The Sephra team

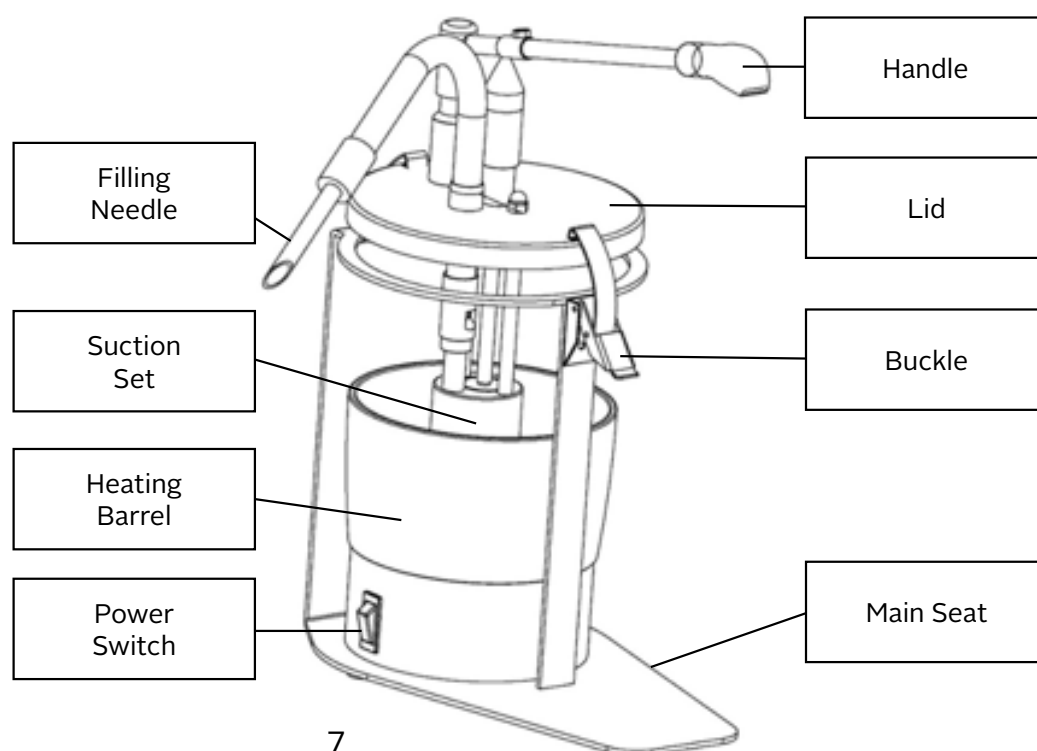
TECHNICAL DESCRIPTION

Model SEHTDPMP110-01 (Nutella)

Voltage	220-240V	Voltage	110-120V ac.
Power	30W 50/60hz	Power	30W 50/60hz
Working mode	Continuous heat. Limitd to 60°C	Working mode	Continuous heat. Limitd to 140°F
Net weight	4.2kg	Net weight	9.3lb
Gross weight	4.86kg	Gross weight	10.7lb
Product Size	300x190x420mm	Product Size	11.8x7.5x16.5"
Shipping Dimensions	350x240x470mm	Shipping Dimensions	13.8x9.5x18.5"
Bucket Capacity	3kg	Bucket Capacity	6.6lb
Bucket Dimensions	Outer 165mm, Height 188mm	Bucket Dimensions	Outer 6.49", Height 7.40"

Model SEHELOTUSDIS-110 (Biscoff)

Voltage	220-240V	Voltage	110-120V ac.
Power	40W 50/60hz	Power	40W 50/60hz
Working mode	Continuous heat. Limitd to 60°C	Working mode	Continuous heat. Limitd to 140°F
Net weight	5.1kg	Net weight	11.2lb
Gross weight	5.7kg	Gross weight	12.5lb
Product Size	300 x 225 x 380mm	Product Size	11.8x8.8x14.9"
Shipping Dimensions	360 x 280 x 430mm	Shipping Dimensions	14.1x11.0x16.9"
Bucket Capacity	3kg	Bucket Capacity	6.6lb
Bucket Dimensions	Outer 175mm, Height 136mm	Bucket Dimensions	Outer 6.88", Height 5.35"



OVERVIEW

Sephra Heated Pumps are special heaters for warming and dispensing thick chocolate and other spreads. The Sephra Heated Pumps are primarily made of stainless steel with an automatic temperature control technology allowing your product to be dispensed at the ideal temperature every time.

USING THIS APPLIANCE

1. Flush the dispenser (Lid section) with warm water (not hot water).
2. Press the handle to return it to the initial position. Repeat this operation several times until the flushing water begins to flow out.
3. Dry the dispenser, open the lid of the bucket containing product and place the bucket at the heating barrel in the middle of the device, and then insert the product lid into the bucket, use the clip to secure the lid of device.
4. Turn on the power switch.
5. Repeat the operation mentioned under point 2 for several times until dispensing starts.

MAINTENANCE & CLEANING

Before cleaning your appliance, unplug it and let the unit cool down.
Read the general rules applicable to electrical equipment before any action on the appliance.

THE PUMP

Flush the dispenser (Lid section) with warm water (not hot water) then, using the provided cleaning brush, flush out any remaining product left.

Press the handle to return it to the initial position. Repeat this operation several times until the flushing water begins to flow out.

Dry the dispenser.

THE FRAME

Clean the frame with a sponge dipped in warm water and diluted liquid detergent

Never use abrasive products or metallic brushes.

Do not clean the appliance under flowing water.

Do not immerse the appliance.

Contact our customer service team if you require further information.

AFTERSALES GUARANTEE

This appliance is guaranteed for one year. We pay great attention to making sure each of our appliances reaches you in perfect operating condition. If you do find a problem when unpacking your appliance, please report it to our customer service team within 24 hours.

If you are confronted with faulty operation during the guarantee period, please contact your dealer, or place of purchase. No damage caused by incorrect use or failure to comply with the instructions is covered by the guarantee.

The symbol on the product or its packaging which represents a crossed out waste bin indicates this product must not be treated as ordinary household waste.

It must be taken to the appropriate recycling centre for electrical and electronic equipment or:

- to a point of sale if an equivalent item of equipment is purchased
- to a neighbourhood collection point (eg waste collection centre, selective waste collection, etc).

By making sure that this product is disposed of in appropriate fashion you will help prevent any potentially negative consequences for the environment and human health. Recycling of these materials will also help preserve natural resources.

For further information regarding the recycling of this product, contact your local authority, waste collection centre or point of purchase.

NOTES

SEPHRA[®]

CATERING EQUIPMENT AND SUPPLIES

Sephra Head Office - Sephra House, Denburn Road, Kirkcaldy, Fife, Scotland KY1 2BJ

Tel: +44 (0)1592 656 737 / Fax: +44 (0)1592 653 535

Web: www.sephra.com / Email: info@sephra.com

Sephra USA LLC - Tel: +1 858 675 3088 / Web: www.sephrausa.com / Email: info@sephrausa.com